

FACULTY OF ARTS

ACADEMICS								
S. No.	Questions		Departments					Grand values
			Arabic	Urdu	English	Germanic & Romance Studies	Hindi	
1	Content of Syllabi of the Courses	Mean	3.09	3.64	3.27	3.77	2.88	3.18
		Standard deviation	0.7	0.69	1.14	0.7	1.04	0.33
		Median	3	4	3	4	3	3
2	Extent of Syllabi Covered in the Class	Mean	3.08	3.18	3.1	3.83	2.37	2.93
		Standard deviation	0.76	1.09	1.22	0.69	1.01	0.56
		Median	3	3	3	4	2	3
3	Delivery of Syllabi in the Class	Mean	3.16	3.35	2.75	3.85	2.76	3.16
		Standard deviation	0.75	0.93	1.09	0.77	0.98	0.43
		Median	3	3	3	4	3	3
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	Mean	2.95	3.38	2.73	3.46	2.33	2.87
		Standard deviation	1.04	1.11	1.05	0.84	1.03	0.49
		Median	3	3	3	4	2	3
5	Overall Experience with Internal Assessment	Mean	3.17	3.57	2.83	3.5	2.61	3.11
		Standard deviation	0.77	1.15	0.99	0.73	1.2	0.45
		Median	3	4	3	4	3	3
6	Student Teacher Interaction	Mean	3.71	3.91	2.55	4.13	3.1	3.49
		Standard deviation	1.04	1.18	1.3	1.02	1.14	0.45
		Median	4	4	2	4	3	4
7	Integration of Theory and Practical in Classes	Mean	3.03	3.21	2.6	3.23	2.72	3.02
		Standard deviation	0.96	0.84	1.2	1.05	0.97	0.4
		Median	3	3	3	3	3	3
8	Stimulation for Innovative Thinking	Mean	2.93	3.61	2.73	3.45	2.8	3.08
		Standard deviation	0.98	1.08	1.14	0.78	1	0.31
		Median	3	4	3	3	3	3
9	Overall Learning Experience	Mean	3.13	3.93	2.9	3.77	3.16	3.39
		Standard deviation	1.1	1.11	1.14	0.7	1.07	0.33
		Median	3	4	3	4	3	3
10	Condition of Lab Equipment	Mean	2.75	3.4	3.4	1.9	2.42	2.81
		Standard deviation	1.09	1.2	1.62	1.22	1.16	0.48
		Median	3	4	4	2	2	3
11	Availability of Online Resources	Mean	3	3.13	3.18	2.15	2.57	2.91
		Standard deviation	1.11	1.54	1.19	1.03	1.2	0.53
		Median	3	4	3	3	3	3
12	Opportunities in the Department	Mean	3	3.96	2.8	2.57	2.81	3.08
		Standard deviation	1.1	1.15	1.17	1.35	1.13	0.45
		Median	3	4	3	2	3	3
13	Opportunity to Participate in Seminar/ Research Projects	Mean	3.22	3.76	3.08	2.93	3.15	3.25
		Standard deviation	1.02	1.01	1.04	1.03	1.07	0.31
		Median	3	4	3	3	3	3
14	Experience with Research Environment	Mean	2.85	3.08	3	2.93	2.72	2.93
		Standard deviation	0.82	0.64	1.28	0.93	1.17	0.23
		Median	3	3	3	3	3	3
15	Participation in Co-Academic And Cultural Events	Mean	2.79	3.56	2.6	2.67	2.75	2.94
		Standard deviation	0.98	0.99	1.36	1.03	1.26	0.32
		Median	3	4	3	3	3	3
Number of Respondents			40	34	12	15	138	381

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ACADEMICS								
S. No.	Questions		Departments					Grand values
			Informational & Library Science	Linguistics	Persian	Punjabi	Sanskrit	
1	Content of Syllabi of the Courses	Mean	3.57	3.41	3.86	3.31	3.02	3.18
		Standard deviation	0.84	0.68	0.35	0.61	0.98	0.33
		Median	3	3	4	3	3	3
2	Extent of Syllabi Covered in the Class	Mean	3.5	3.54	2.8	4.33	2.77	2.93
		Standard deviation	0.92	0.63	0.98	0.62	0.68	0.56
		Median	4	3	2	4	3	3
3	Delivery of Syllabi in the Class	Mean	3.47	3.7	4.5	3.92	3.13	3.16
		Standard deviation	1.01	0.71	0.5	0.83	1.03	0.43
		Median	4	4	5	4	3	3
4	Use of Teaching Aids and ICT in the Class to Facilitate Teaching	Mean	3.18	3.5	3.43	3.78	2.91	2.87
		Standard deviation	1.12	0.71	0.49	0.79	1.14	0.49
		Median	3	4	3	4	3	3
5	Overall Experience with Internal Assessment	Mean	3.47	3.56	3.86	4	3.23	3.11
		Standard deviation	0.88	0.94	0.83	0.71	1.08	0.45
		Median	3	4	4	4	3	3
6	Student Teacher Interaction	Mean	3.94	3.48	4.43	4.25	3.47	3.49
		Standard deviation	0.88	0.81	0.49	0.72	0.95	0.45
		Median	4	3	4	4	3	4
7	Integration of Theory and Practical in Classes	Mean	3.5	3.32	4.5	3.89	2.81	3.02
		Standard deviation	1.03	0.97	0.5	0.74	0.93	0.4
		Median	4	3	5	4	3	3
8	Stimulation for Innovative Thinking	Mean	3.28	3.44	3	3.56	3.12	3.08
		Standard deviation	0.8	0.9	1	0.83	0.92	0.31
		Median	3	3	3	4	3	3
9	Overall Learning Experience	Mean	3.63	3.81	4	3.82	3.28	3.39
		Standard deviation	0.72	0.88	0.93	0.72	0.93	0.33
		Median	3	4	4	4	3	3
10	Condition of Lab Equipment	Mean	3.03	3.74	3.5	3.25	2.76	2.81
		Standard deviation	1.15	0.67	1.12	0.43	0.95	0.48
		Median	3	4	4	3	3	3
11	Availability of Online Resources	Mean	3.88	3.43	4.43	3	2.52	2.91
		Standard deviation	1.08	0.82	0.49	0.5	1.07	0.53
		Median	4	3	4	3	3	3
12	Opportunities in the Department	Mean	3.31	2.93	5	3.13	3.1	3.08
		Standard deviation	1.06	0.98	0	0.93	1.17	0.45
		Median	3	3	5	3	3	3
13	Opportunity to Participate in Seminar/ Research Projects	Mean	2.94	2.81	4.17	3.62	3.55	3.25
		Standard deviation	1.29	0.88	0.69	1	0.99	0.31
		Median	3	3	4	4	4	3
14	Experience with Research Environment	Mean	2.94	3.17	3.75	2.8	3.2	2.93
		Standard deviation	1.21	0.94	0.43	1.17	0.98	0.23
		Median	3	3	4	2	3	3
15	Participation in Co-Academic And Cultural Events	Mean	2.94	2.71	4	3.17	3.24	2.94
		Standard deviation	1.29	1.1	0.53	0.9	1.1	0.32
		Median	3	3	4	3	3	3
Number of Respondents			40	27	7	13	55	381

INFRASTRUCTURE								
S. No.	Questions		Departments					Grand values
			Arabic	Urdu	English	Germanic & Romance Studies	Hindi	
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	Mean	2.53	1.94	2.42	2.87	2.25	2.52
		Standard deviation	0.96	0.56	1.32	0.88	1.16	0.5
		Median	2	2	2	3	2	2
17	Library Reading Room Facility	Mean	2.67	4.09	3.17	2.93	3.1	3.18
		Standard deviation	1.18	1.04	1.07	0.77	1.1	0.49
		Median	3	4	3	3	3	3
18	Library Digital Resources and Reading Material Support	Mean	2.9	3	2.83	2.13	2.74	2.92
		Standard deviation	1.19	1.41	1.4	0.96	1.16	0.41
		Median	3	3	3	2	3	3
19	Internet Facility	Mean	3.16	3.81	2.55	2.64	3.03	3.12
		Standard deviation	0.87	1.2	1.23	1.11	1.23	0.4
		Median	3	4	3	3	3	3
20	University Website	Mean	3.41	3.9	2.75	2.8	3.42	3.4
		Standard deviation	0.97	1.09	1.09	1.05	1.04	0.25
		Median	3	4	3	3	3	3
21	Department Website	Mean	3	2.17	3	2.31	2.76	2.89
		Standard deviation	0.98	1.07	1.21	1.07	1.13	0.37
		Median	3	2	3	2	3	3
22	Sports Facility	Mean	2.6	1.88	2.29	1.55	2.22	2.23
		Standard deviation	1.02	0.93	1.39	0.99	1.12	0.51
		Median	3	2	2	1	2	2
23	Food Outlets/Canteens	Mean	2.56	1.97	2.27	1.62	2.29	2.28
		Standard deviation	0.86	1.25	1.54	0.62	1.09	0.41
		Median	3	1	2	2	2	2
24	Drinking Water Facility	Mean	2.86	3.47	2.75	2.14	2.5	2.63
		Standard deviation	1.12	1.38	1.16	1.06	1.09	0.61
		Median	3	4	3	2	2	3
25	Washroom Facilities	Mean	2.91	2.56	2.36	2.2	2.6	2.55
		Standard deviation	1	1.2	1.37	0.83	1.03	0.33
		Median	3	3	2	2	3	3
26	Hostel Facility	Mean	2.78	1.78	2.43	2	2.16	2.37
		Standard deviation	1.26	0.93	1.4	1.15	1.15	0.4
		Median	2	1	3	2	2	2
Number of Respondents			40	34	12	15	138	381

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INFRASTRUCTURE								
S. No.	Questions		Departments					Grand values
			Informational & Library Science	Linguistics	Persian	Punjabi	Sanskrit	
16	Classroom Facilities (LCD/Audio/ Computer/Seating Arrangement Etc.)	Mean	2.41	3.41	4.71	3.08	2.73	2.52
		Standard deviation	1.08	0.68	0.45	1.07	1.1	0.5
		Median	2	3	5	3	3	2
17	Library Reading Room Facility	Mean	2.88	4.04	4.43	3.42	2.87	3.18
		Standard deviation	1.08	0.71	0.49	0.64	1.01	0.49
		Median	3	4	4	4	3	3
18	Library Digital Resources and Reading Material Support	Mean	2.57	3.76	4.33	3.42	3.09	2.92
		Standard deviation	1.23	0.95	0.47	0.49	1.2	0.41
		Median	3	4	4	3	3	3
19	Internet Facility	Mean	2.9	3.96	3.75	3.22	2.78	3.12
		Standard deviation	1.08	0.9	0.43	1.03	1.14	0.4
		Median	3	4	4	3	3	3
20	University Website	Mean	3.28	3.48	3.57	3.58	3.28	3.4
		Standard deviation	1.08	0.9	0.49	0.76	1.02	0.25
		Median	3	4	4	4	3	3
21	Department Website	Mean	2.87	3.18	3.5	3.27	3.41	2.89
		Standard deviation	1.03	0.94	0.5	0.96	1.05	0.37
		Median	3	3	4	3	3	3
22	Sports Facility	Mean	1.33	2.26	4	2.25	2.78	2.23
		Standard deviation	0.61	1.29	0.82	1.09	1.16	0.51
		Median	1	2	4	3	3	2
23	Food Outlets/Canteens	Mean	1.48	2.83	2.67	2.38	2.68	2.28
		Standard deviation	0.66	1.12	1.49	0.99	1.26	0.41
		Median	1	3	3	3	3	2
24	Drinking Water Facility	Mean	1.32	3.04	4	2.42	3.02	2.63
		Standard deviation	0.62	1.17	1.07	0.86	1.26	0.61
		Median	1	3	4	2	3	3
25	Washroom Facilities	Mean	1.83	2.46	2.71	2.17	2.91	2.55
		Standard deviation	0.95	0.93	1.03	0.8	1.2	0.33
		Median	1	3	2	2	3	3
26	Hostel Facility	Mean	2.46	2.57	4	3.17	2.52	2.37
		Standard deviation	1.41	0.9	0	1.07	1.22	0.4
		Median	3	3	4	3	2	2
Number of Respondents			40	27	7	13	55	381

SUPPORT SYSTEM

S. No.	Questions		Departments					Grand values
			Arabic	Urdu	English	Germanic & Romance Studies	Hindi	
27	Experience of the Admission Process to the Programme you have Enrolled in	Mean	3.09	3.04	2.92	3.07	2.91	3.07
		Standard deviation	0.82	1.11	1.38	1	0.98	0.29
		Median	3	3	3	3	3	3
28	Help Received by Orientation Programme of the Department	Mean	2.97	3.18	2.73	3.14	2.92	3.11
		Standard deviation	0.98	1.1	1.14	0.99	1.04	0.3
		Median	3	3	3	3	3	3
29	Experience with University's Administrative Staff	Mean	2.97	2.53	2.92	3.21	2.93	3.02
		Standard deviation	0.97	1.27	1.04	0.94	1.08	0.24
		Median	3	3	3	3	3	3
30	Experience with Department's Administrative Staff	Mean	3	3.18	3.33	3.33	3.06	3.23
		Standard deviation	0.97	1.32	1.18	0.94	1.15	0.22
		Median	3	3	3	3	3	3
31	Timely Announcement of Result	Mean	3.16	3	2.82	2.27	3.12	3.12
		Standard deviation	0.94	1.13	0.94	0.93	1.08	0.24
		Median	3	3	3	2	3	3
32	Experience with Timely Availability of Mark Sheet	Mean	3	2.21	2.82	2.27	2.66	2.84
		Standard deviation	0.86	1.18	1.27	0.77	1.13	0.39
		Median	3	2	3	2	3	3
33	Experience with Evaluation Process	Mean	2.77	1.91	2.5	2.47	2.25	2.61
		Standard deviation	0.72	0.79	1.28	1.09	1.08	0.47
		Median	3	2	3	3	2	3
34	Experience with Placement Cell of the University/Department	Mean	2.46	1.25	2	2.14	2.4	2.38
		Standard deviation	0.82	0.6	1.53	0.99	1.14	0.49
		Median	2	1	1	2	2	2
35	Functioning Of Placement Cell Of The Department	Mean	2.43	1.75	2	1.93	2.64	2.54
		Standard deviation	0.97	1.09	1.53	0.96	1.18	0.43
		Median	2	1	1	2	3	3
36	Experience with Healthcare Facility	Mean	2.77	2.64	2.2	2.09	2.96	2.89
		Standard deviation	1.13	1.09	1.6	0.9	1.12	0.36
		Median	3	3	1	2	3	3
Number of Respondents			40	34	12	15	138	381

Contd..

SUPPORT SYSTEM

S. No.	Questions		Departments					Grand values
			Informational & Library Science	Linguistics	Persian	Punjabi	Sanskrit	
27	Experience of the Admission Process to the Programme you have Enrolled in	Mean	3.34	3.26	4.71	3.31	2.98	3.07
		Standard deviation	1.04	0.58	0.45	0.72	0.94	0.29
		Median	3	3	5	3	3	3
28	Help Received by Orientation Programme of the Department	Mean	3.09	3.58	4.5	3.64	3.21	3.11
		Standard deviation	1.02	0.57	0.5	0.64	0.95	0.3
		Median	3	4	5	4	3	3
29	Experience with University's Administrative Staff	Mean	3	3.26	2.71	3.31	3.38	3.02
		Standard deviation	1.09	0.7	0.88	0.61	0.72	0.24
		Median	3	3	2	3	3	3
30	Experience with Department's Administrative Staff	Mean	3.38	3.59	3.29	3.85	3.39	3.23
		Standard deviation	0.84	0.49	1.48	0.86	0.91	0.22
		Median	3	4	4	4	3	3
31	Timely Announcement of Result	Mean	3.44	3.12	3.71	3.17	3.16	3.12
		Standard deviation	0.91	0.8	0.7	0.69	0.91	0.24
		Median	3	3	4	3	3	3
32	Experience with Timely Availability of Mark Sheet	Mean	3.45	3.22	4	3	2.91	2.84
		Standard deviation	0.99	0.87	0.76	0.71	1.06	0.39
		Median	3	3	4	3	3	3
33	Experience with Evaluation Process	Mean	3.08	3.26	3.5	3.43	2.91	2.61
		Standard deviation	1.02	0.7	0.5	0.49	1.05	0.47
		Median	3	3	4	3	3	3
34	Experience with Placement Cell of University/Department	Mean	2.25	2.67	4	2.25	2.88	2.38
		Standard deviation	0.97	0.67	0	0.83	1.23	0.49
		Median	2	3	4	3	3	2
35	Functioning Of Placement Cell Of The Department	Mean	2.35	2.94	4	2.29	2.95	2.54
		Standard deviation	1.06	0.97	0	0.88	1.06	0.43
		Median	3	3	4	3	3	3
36	Experience with Healthcare Facility	Mean	2.77	2.92	4.67	2.91	3.14	2.89
		Standard deviation	0.99	0.89	0.47	1	1.02	0.36
		Median	3	3	5	3	3	3
Number of Respondents			40	27	7	13	55	381

SKILLS								
S. No.	Questions		Departments					Grand values
			Arabic	Urdu	English	Germanic & Romance Studies	Hindi	
37	Analytical Competency	Mean	2.5	2.57	2.89	3.36	2.92	2.93
		Standard deviation	0.75	1.14	1.52	0.72	1.02	0.3
		Median	2	3	3	4	3	3
38	Problem Solving Competence	Mean	2.63	2.79	2.67	3.4	2.95	3.02
		Standard deviation	0.89	1.12	1.33	0.88	1.11	0.37
		Median	2	3	3	4	3	3
39	Leadership	Mean	2.76	3	2.67	3.31	3.23	3.15
		Standard deviation	0.88	1.26	1.33	0.91	1.13	0.26
		Median	3	3	3	3	3	3
40	Time Management	Mean	2.94	3.25	2.88	3.36	3.18	3.11
		Standard deviation	0.86	1.12	1.27	0.97	1.08	0.24
		Median	3	3	3	3	3	3
41	Team Work/Collaboration Skills	Mean	2.58	3.12	2.63	3.23	3.02	3.05
		Standard deviation	0.94	1.15	1.41	0.89	1.04	0.27
		Median	2	3	3	3	3	3
42	Communication Competence	Mean	2.63	3.11	2.75	3.07	3.19	3.16
		Standard deviation	0.82	1.23	1.3	0.8	1.06	0.31
		Median	2	3	3	3	3	3
43	IT Skills	Mean	2.59	3.2	2.33	3.18	2.66	2.9
		Standard deviation	0.91	1.28	1.49	0.72	1.2	0.37
		Median	3	3	2	3	3	3
44	Critical Thinking	Mean	2.63	3.07	2.78	3.43	3.04	3.11
		Standard deviation	1.05	0.98	1.47	0.9	1.2	0.44
		Median	3	3	3	4	3	3
45	Entrepreneurial /Job Skills	Mean	2.74	1.7	2.86	3.5	2.82	2.8
		Standard deviation	0.89	1.1	1.36	1.02	1.34	0.47
		Median	3	1	3	4	3	3
Number of Respondents			40	34	12	15	138	381

Contd..

SKILLS								
S. No.	Questions		Departments					Grand values
			Informational & Library Science	Linguistics	Persian	Punjabi	Sanskrit	
37	Analytical Competency	Mean	2.91	3.63	3.5	3.29	2.91	2.93
		Standard deviation	0.87	0.7	0.5	0.45	1.03	0.3
		Median	3	4	4	3	3	3
38	Problem Solving Competence	Mean	3.03	3.43	4.83	3.71	3	3.02
		Standard deviation	0.83	0.58	0.37	0.45	1.01	0.37
		Median	3	3	5	4	3	3
39	Leadership	Mean	2.86	3.52	3.75	3.57	3.21	3.15
		Standard deviation	0.8	0.58	1.09	0.49	1.13	0.26
		Median	3	4	4	4	3	3
40	Time Management	Mean	2.73	3.5	3.29	3.57	2.9	3.11
		Standard deviation	0.95	0.65	0.7	0.49	0.97	0.24
		Median	3	4	3	4	3	3
41	Team Work/Collaboration Skills	Mean	3.03	3.4	4.17	3.25	3.13	3.05
		Standard deviation	0.87	1.06	0.37	0.43	1.05	0.27
		Median	3	3	4	3	3	3
42	Communication Competence	Mean	3.19	3.61	4.5	3.57	3.11	3.16
		Standard deviation	0.81	0.64	0.5	0.49	1.02	0.31
		Median	3	4	5	4	3	3
43	IT Skills	Mean	3.06	3.75	3	3.6	2.83	2.9
		Standard deviation	0.98	0.6	1	0.49	1.24	0.37
		Median	3	4	3	4	3	3
44	Critical Thinking	Mean	2.91	4.19	4.67	3.43	3	3.11
		Standard deviation	1.01	0.73	0.47	0.49	1.21	0.44
		Median	3	4	5	3	3	3
45	Entrepreneurial /Job Skills	Mean	2.78	3.14	4.67	2.71	2.91	2.8
		Standard deviation	1.02	0.87	0.47	0.7	1.17	0.47
		Median	3	3	5	3	3	3
Number of Respondents			40	27	7	13	55	381